



1. Please fill out the contact form on the left side
2. For Procurement inquiries
  - Please select:
    - Thematic Area: Procurement
    - Category: any of Procurement Areas
    - Supplier Country\*
3. For Invoicing/Payment inquiries
  - Please select:
    - Thematic Area: Invoicing / Payment
    - Category: I have a different question / request
    - Bayer Company Name\*\*
4. When submitting a form, please check the option 'Do you want to be called back' at the bottom of the form

A screenshot of a form element. It features a red square checkbox with a white checkmark inside, followed by the text "Do you want to be called back?" in a blue font.

5. As next step, please select language. To be contacted on short notice, please select English option.

A screenshot of a language selection form. The title "Language\*" is in blue. Below it, there are two radio button options: "English" (which is selected, indicated by a blue dot) and "Local Language" (which is unselected, indicated by a grey dot).

6. After submitting a form, our agent will call you back:
  - in around 4 hours if you choose to be served in English
  - in around 24 hours if you choose to be served in local language

*\*Supplier countries in the project scope: Russia; Spain; Thailand*

*\*\*Bayer Company Names in the project scope: A/O Bayer; Euroservices Bayer S; Bayer CropScience, S.L; Berlimed, S.A.; Bayer Hispania, S.L.; Bayer Holding (Thailand) Co., Ltd.; Bayer Thai Co., Ltd.*